

Terms of Use

Last updated 01.10.2026

These Terms of Use ("Terms") govern access to and use of the DMG peer-to-peer car rental platform, whether available online, on mobile, tablet, or any other device application (the "Platform"), operated by YIMSHI SHARING PORTAL FZCO, a company incorporated in the International Free Zone Authority (IFZA), Dubai, United Arab Emirates ("we", "us", "our"). By registering on or using the Platform, you ("User", "you") agree to comply with and be bound by these Terms.

PART I – TERMS OF USE

01 Purpose of the Platform

The Platform facilitates peer-to-peer vehicle rentals between vehicle owners and users who wish to make or use vehicles available through the Platform. The Platform provides tools for vehicle listings, booking, communication, payment, and rental management.

The DMG Platform does not require users to purchase points or maintain a recurring subscription in order to rent a vehicle. Users may pay for an individual rental directly through the Platform using supported payment methods, including credit or debit cards processed through Stripe.

02 Membership and Account

To use the services offered by the Platform, you must create an Account by providing accurate personal and, where applicable, vehicle information. You must keep this information accurate and up to date. We reserve the right to refuse or restrict the creation or use of an Account where permitted by law.

Your Account is for your sole personal use and may not be shared with third parties. You are solely responsible for your username, password, and other account credentials. If you believe your Account has been compromised, you must inform us without delay.

Users must be at least 18 years old and hold a valid UAE-recognized driving license when required to operate a vehicle through the Platform.

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Vehicle Listing and Rental Process

Owners may list eligible vehicles on the Platform and provide information relating to availability, vehicle condition, rental requirements, and applicable rental terms. Renters may browse available vehicles and submit booking requests through the Platform.

A rental becomes confirmed only when the applicable booking requirements have been satisfied and the required payment has been successfully processed or otherwise confirmed through the Platform.

The applicable rental price, rental period, fees, deposit requirements, cancellation conditions, and other booking conditions will be communicated through the Platform before or during the booking process, as applicable.

Owners and renters must comply with the Platform's procedures concerning booking, payment, vehicle handover, inspection, return, cancellation, and other rental requirements.

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Payments

Rental payments are made directly through the Platform using supported payment methods, including credit or debit cards processed through Stripe. The amount charged may include the rental price and any applicable fees, deposits, taxes, or other charges disclosed during the booking process.

DMG does not require the purchase of points and does not require a monthly or yearly subscription for individual vehicle rentals.

Stripe and other payment service providers may process payment information in accordance with their own terms and privacy policies. By submitting a payment, you authorize the applicable payment provider and the Platform to process the amount due in connection with your booking, subject to applicable law and the booking conditions.

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Responsibilities of Owners

Owners must ensure that vehicles listed on the Platform are roadworthy, properly registered, insured, and compliant with applicable UAE laws and regulations. Owners must provide accurate information about their vehicles and disclose material information that may affect their safe use.

Owners are responsible for making vehicles available at the agreed time and location and for complying with the applicable handover, inspection, and return procedures.

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Responsibilities of Renters

Renters must have the legal authority to accept these Terms and the Privacy Policy, hold a valid driving license where required, comply with UAE traffic laws and other applicable laws, and use the vehicle only for lawful purposes.

Renters must not permit an unauthorized person to drive the vehicle, must follow the applicable rental conditions, must take reasonable care of the vehicle, and must return the vehicle at the agreed time and in the required condition, subject to reasonable wear and tear where applicable.

07 Prohibited Uses

Users must not use the Platform or any vehicle for unlawful activity, fraud, misrepresentation, unauthorized commercial activity, or any purpose prohibited by applicable law.

Users must not provide false, inappropriate, or misleading information; upload viruses or malware; infringe third-party rights; circumvent Platform payment procedures; or make or accept rental-related payments outside the Platform where prohibited by these Terms.

Users must not use a vehicle in a manner that violates applicable law, insurance conditions, the owner's instructions, or the rental conditions communicated through the Platform.

We may restrict, suspend, or close an Account where we reasonably consider this necessary because of a breach of these Terms, suspected fraud or misuse, legal requirements, security concerns, or protection of users and third parties.

08 Cancellations, Refunds, Deposits and Additional Charges

Cancellation, refund, security-deposit, late-return, damage, cleaning, fuel, mileage, and other applicable charges are governed by the conditions presented for the relevant booking and any additional rules communicated through the Platform.

Where a security deposit or other temporary authorization

is applicable, the applicable amount and conditions will be disclosed through the Platform. Nothing in these Terms excludes or limits any refund or consumer right that cannot lawfully be excluded under applicable UAE law.

09 Liability of the Platform

The Platform provides technology and facilitation services for peer-to-peer vehicle rentals. To the maximum extent permitted by law, we are not responsible for the condition of a vehicle, the conduct of a User, or losses arising from a User's misuse of a vehicle or failure to comply with applicable law or the agreed rental conditions.

We do not guarantee that any particular vehicle will always be available, that a booking request will be accepted, that a rental will be completed, or that a vehicle will meet expectations beyond the information provided by the owner and the applicable booking conditions.

To the maximum extent permitted by law, the Platform's total liability is limited to the amount of fees actually paid to the Platform by the affected User in connection with the relevant rental, or the amount otherwise permitted by mandatory UAE law.

10 Intellectual Property

The Platform, its related content, intellectual property, software, branding, and technology remain our property or the property of our licensors. Use is limited to personal, lawful, non-commercial purposes unless expressly authorized by us in writing.

11 Suspension and Termination

We may suspend or terminate access to an Account for non-

payment, suspected fraud, misuse, breach of these Terms, legal requirements, security concerns, or other legitimate reasons. Termination does not release a User from obligations that arose before termination.

12 Relationship Between Users

Each confirmed rental creates a rental arrangement between the relevant vehicle owner and renter, subject to the booking conditions displayed through the Platform and applicable law. The Platform facilitates the transaction and related services but is not a party to the private arrangements between Users except to the extent expressly stated in these Terms or required by law.

Nothing in these Terms creates an employment, partnership, joint venture, or agency relationship between Users and the Platform unless expressly agreed in writing.

13 Vehicle Use and Return

The renter shall use the vehicle lawfully, shall not permit unauthorized persons to drive it, shall comply with UAE laws and traffic regulations, and shall return the vehicle in accordance with the agreed rental conditions and at the agreed time and location.

14 Condition and Inspection

The owner and renter may be required to inspect and document the vehicle through the Platform before and after the rental. Users must accurately document material damage or discrepancies and cooperate with reasonable verification procedures.

15 Insurance

The owner is responsible for maintaining the insurance required for the vehicle and its lawful use. The renter is responsible for complying with the applicable insurance conditions and may be responsible for losses resulting from misuse, illegal acts, false representations, unauthorized use, or damage not covered by the applicable insurance or subject to an insurance excess, to the extent permitted by law.

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No Employment or Agency Relationship

The relationship between an owner and renter is a peer-to-peer vehicle rental relationship for the specific booking. Users are responsible for determining and complying with any laws, rules, permits, registrations, or other requirements applicable to their activities and vehicles.

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Indemnity

To the maximum extent permitted by law, a User shall indemnify the Platform and the relevant vehicle owner against losses, claims, damages, costs, or expenses arising from the User's misuse of the Platform or vehicle, illegal acts, false representation, unauthorized use, or breach of these Terms.

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Governing Law and Jurisdiction

These Terms are governed by UAE law. The courts of Dubai shall have exclusive jurisdiction, subject to any mandatory rights or jurisdiction that cannot lawfully be excluded.

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Amendments

We may amend these Terms from time to time with reasonable notice where required. Continued use of the Platform after the effective date of updated Terms signifies acceptance of the amended Terms, to the extent permitted by law.

YIMSHI SHARING PORTAL FZCO

DMG Healthcare Services Ltd International Free Zone Authority (IFZA), Dubai, United Arab Emirates